

Rules of visit

FOREST KINGDOM



Each visitor is obliged to acquaint themselves with these Rules of visit at the entrance and to obey all of its stipulations.

Public children playground Forest Kingdom is in conformity with the ČSN – EN 1176/2009 standard.

- Entrance to the Forest Kingdom is only possible during the opening hours and with a valid ticket. Sale of tickets and entrance to the Forest Kingdom end 1 hour before the end of opening hours. Visitor can buy a combined ticket to the Forest Kingdom and Treetop walkway. This combined ticket allows the visitor to enter the Forest Kingdom and Treetop Walkway only during the day of its purchase.
- Children up to 12 years are allowed to the Forest Kingdom only when accompanied by an adult.
- Legal representative (parents, responsible agent) or other adult appointed by these persons and accompanying the children (carrying out surveillance).
- Entrance to the Forest Kingdom, to the amusement attractions and play elements and their use is at the visitor's own risk.
- The visitor acknowledges that the operator is authorised to check the visitors' luggage before their entrance to the Forest Kingdom, or during the stay of the visitors in the Forest Kingdom, for the reasons of checking, whether there aren't any dangerous items endangering the safety, health or life of other visitors, or possibly whether there aren't any animals in the luggage. The visitors are obliged to open their luggage for the operator and show its content when asked. Visitor, in whose luggage will be found objects capable of endangering the safety, health or life of other visitors, or a visitor, whose luggage will contain an animal, wouldn't be allowed to the Forest Kingdom, or will be ordered out of the Forest Kingdom without the right of admission refund.
- The visitor is obliged to report every injury sustained in the Forest Kingdom without delay after its occurrence at the Forest Kingdom ticket office to write up the injury report. The operator isn't responsible for injuries occurring especially by negligence of the mandatory caution by the visitor or by neglecting the supervision of the persons the visitor is obliged to take care of.
- The operator is not responsible for things left in the Forest Kingdom premises.
- Smoking is prohibited in the Forest Kingdom. Smoking is permitted only in the area appointed and designated by the operator for this purpose.

Visitors of Forest Kingdom are forbidden to:

- stay in the Forest Kingdom out of the opening hours
- enter the Forest Kingdom with animals (there are special boxes prepared for them at the entrance, where the visitors could leave their animals during the visit in Forest Kingdom with no fear)
- enter the Forest Kingdom on roller skates, with a scooter or bicycle
- enter the areas not meant for visitors
- at the elevated platforms of individual attractions or play elements of the Forest Kingdom to lean over the safety railings or other safety obstacles
- to damage and soil the premises, equipment, constructions, attractions, trees and bushes (breaking the branches is also considered damaging)
- throw out any objects except on the designated places
- throw our garbage except for the designated places
- light a fire and manipulate with open fire
- feed the animals with one's own feed and enter into their quarters and sheds
- carry dangerous objects able to endanger safety, life or health of the other visitors (e.g. knives, other weapons, objects that could be used as weapons, explosives, etc.) into the Forest Kingdom.
- in case of illegal act, in case of violating the rules, including these Rules of visit, employees of the operator are entitled to order the visitor out of the Forest Kingdom, without the right to admission refund, or not to allow the visitor to enter the Forest Kingdom, without the right to admission refund; the operator is entitled to adopt other necessary measures

Attractions and play elements of the Forest Kingdom

- Individual attractions and play elements of the Forest Kingdom are meant for adults and children from three years of age, if there isn't a different age limit specified directly at the respective attraction or play element. Children younger than 12 years are entitled to use the attractions or play elements only under permanent supervision of an adult that is obliged to supervise the child.
- When using the attractions and play elements in the Forest Kingdom, it is necessary to respect the obvious constructional characteristics of each attraction and each play element, especially its load capacity, and also to consider one's own physical ability and state of health. Physically handicapped people will judge the use of individual attractions and play elements in the Forest Kingdom in view of the type and level of their handicap.
- It is prohibited to use the attractions and play elements of the Forest Kingdom, if their surface is slippery or frosted, or if there is a fault found on them.
- The visitors acknowledge that in hot weather the surface of some elements could be heated to a temperature that can cause burns upon touching. Visitors (or adult supervising the child) are obliged to check the temperature of the surface in advance and if necessary, not to use the play element or forbid the child to use it.
- It is not allowed to use the attractions and play elements that are damaged or in a state that prevents their use.
- When using attractions and play elements of the Forest Kingdom, it is prohibited to consume food or drinks, chew or use the attractions and play elements with other objects in mouth.
- For the safety of children while using the attractions and play elements of the Forest Kingdom are responsible those adults, who accompany the children during their visit to the Forest Kingdom and who carry out the supervision over the children. The operator isn't responsible for the damage to health, or even life of the visitors, incurred especially by not observing the stipulations of the Rules of visit, or caused by neglecting the mandatory caution, or by overestimation of the physical ability of the visitor, or if it occurs in connection with neglecting the supervision over minor or not fully sui juris visitor, by the person, who is obliged to carry out the supervision.
- The visitors are obliged to use the attractions and play elements of the Forest Kingdom only in suitable clothing and footwear. Out of security reasons, it is good not to enter the Forest Kingdom with wristwatches and jewellery, and it is necessary to tie one's long hair before using the attractions and play elements out of security reasons. The operator is not responsible for loss or damage of clothing, footwear, wristwatches, jewellery or other parts of clothing in the area of Forest Kingdom when using the attractions and play elements.
- In case of sudden change of weather (thunderstorm, windstorm, etc.), the visitors are obliged to obey the instructions of the operator's employees, they are especially obliged to leave the attractions and play elements of the Forest Kingdom designated by the operator.
- The visitors acknowledge that in Forest Kingdom, there could be image and sound recordings taken during certain events by the operator and give their approval to this. The visitors agree with the publication of photographs taken in the Forest Kingdom, where they are pictured, at the www.kralovstvileasa.cz and www.facebook.com/kralovstvileasa web pages, and with use and propagation of these photographs for advertising and promotional purposes of the operator in other ways. If they don't agree with taking pictures of them or the possible use and publication of pictures thus taken, the visitors must explicitly communicate their disagreement and notify the operator in writing before entering the Forest Kingdom.
- The operator notifies visitors that the area of ticket offices of the Forest Kingdom is under surveillance of an image recording camera system during business hours. The recorded video will be used only if loss, theft or damage to the property of the visitors or operator or other similar occurrence happen in this area. In such case will the recorded video be handed over to the respective state authorities, especially Czech Police.
- Detailed information about the visitor's rights according to the Act no. 101/2001 Col., about the protection of personal data, as amended, could be found at www.uoou.cz.
- Rights and obligations of visitors and operator, not established by these Rules of visit are governed especially by the Act no. 89/2012. Col., the Civil Code, as amended and the Czech Republic rule of law.

In case a consumer's dispute arises between the operator and visitor – consumer, and it isn't possible to settle it by mutual agreement, the visitor – consumer can file motion for extrajudicial settlement of such dispute to the appointed subject of extrajudicial settlement of consumer's disputes, which is: Česká obchodní inspekce, Ústřední inspektorát - oddělení ADR, Štěpánská 15, 120 00 Praha 2, E-mail: adr@coi.cz Web: adr.coi.cz

In emergency situations, call by phone:

112 | European emergency calling number 156 | Municipal police
155 | First aid service 150 | Firemen
158 | Police

Operator: STEZKA KORUNAMI STROMŮ s.r.o.
Registered address Lipno nad Vltavou 307, PSČ 382 78, IČ 281 42 349
Registered in the business register maintained by the Regional Court in České Budějovice, part C, insert 20058, Responsible person: Filip Pekárek
– managing director of the company, phone: +420 388 424 145

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www.kralovstvileasa.cz